

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Spangenberg et al.

Group: 3691

Serial No.: 10/600,891

Examiner: Akintola, Olabode

Filed: June 20, 2003

Atty. Docket No.: 030266

For: METHOD AND APPARATUS FOR MEASURING BENEFITS  
OF BUSINESS IMPROVEMENTS

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**RESPONSE TO OFFICE ACTION**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Commissioner:

In response to the Office Action dated September 21, 2007, please amend the above-identified application as indicated below.